



## **SAN DIEGO GAS & ELECTRIC**

Installation of a Smart Meter AMI System

### **PROJECT DESCRIPTION & SCOPE**

San Diego Gas & Electric (SDG&E) contracted with VSI Meter Services Inc. (now Grid One Solutions, Inc.) to perform installation services for 2.2 million Smart Meter endpoints of which 1.4 million were electric and 845,000 were gas. ITRON Open Way was the meter technology utilized.

### **PROJECT GOALS**

Improve the effectiveness of automated meter reading through technology and improve how SDG&E serves its customers now and in the future. The new meter technology enables energy management by consumers for improved customer savings and load control for the utility.

### **SERVICES PROVIDED BY GRID ONE**

- ▶ Install gas Smart Meters and modules
- ▶ Install electric Smart Meters
- ▶ Call Center and appointment scheduling activities
- ▶ Implementing ITRON Open Way technology

### **PROJECT RESULTS**

Grid One continues to meet and/or exceed SDG&E expectations. Covering a service area of 4,100 square miles in Southern California, the project team successfully completed SDG&E's Smart Meter Program in June 2011. As a result, SDG&E has been recognized as the "Gold Standard" for Smart Meter customer outreach. "Their meter infrastructure, their customer engagement, their meter deployment has all gone very well, so we would put them at the top of the list," reports Stacey Wood of The Structure Group.

